



## Product Description

EnTelegent IP Fax is the smartest, simplest faxing solution you can buy for your business. It allows you to send or receive faxes using your email, mobile device or existing legacy fax machine (requires IP Fax Adapter).

### Availability:

IP Fax can be delivered wherever Internet connectivity is available. Number portability is available in most areas.

### Capabilities:

- ❖ Paperless Fax is Eco-Friendly
- ❖ No Paper Jams or Busy Signals
- ❖ Send and Receive Faxes from Anywhere
- ❖ Keep Your Current Fax Machine
- ❖ Port your existing fax number (Toll-Free or local) and save the cost of an analog line.
- ❖ IP Fax starting at \$9.99 per month including 100 free pages.

## Information and FAQs:

### Send and Receive by:

**Email** – Send and receiving faxes from anywhere that has Internet Access.

**Cell Phone** – Send and receive faxes through the email function on your cell phone.

**Fax Machine** – Keep your current fax machine to send/receive paper-based faxes while gaining the ability to utilize an IP Fax Adapter. Plug your regular fax machine into our adapter and your fax machine works through the Internet. Best of all, you can use the same EnTelegent IP Fax account to send and receive faxes via Email at no additional cost.

**Amazing Savings** – Save up to 80% over your existing fax services with IP Fax, which starts at \$9.99 per month including 100 free pages. Need more pages? We have you covered. EnTelegent offers multiple service plans and volume discounts to meet your needs.

**No More Busy Signals** – EnTelegent IP Fax will continue to resend faxes to the recipient until it is successfully received on the other end. We send you a confirmation once your fax reaches its destination, so you don't have to wait and worry.

### How does IP Fax work?

IP Fax is NOT a fax over VoIP Solution. We utilize the HTTPS protocol to send and receive faxes from your existing fax machine. This is much more reliable than previous fax over IP solutions and has a significant advantage over t.38 solutions. You can send and receive faxes from your existing fax machine, or you

can use your email by typing in the target fax number @fax.email.com and hitting send. It's that easy!

### Can I use my regular fax machine to send faxes, or do I need to scan my documents?

Whichever you prefer! With our fax bridge adapter, you can integrate your fax machine seamlessly with our online fax service. You will be able to send faxes through the machine or electronically; the choice is yours.

### How do I connect my fax machine to IP Fax?

If you would like to send faxes from your regular fax machine, you are required to purchase an IP Fax Adapter. This adapter allows your fax machine to work with your EnTelegent IP Fax account. The fax bridge sells for \$59.99, plus shipping and tax. No phone line is required, just an Internet connection and an IP Fax number.

### How do I install my new fax adapter?

The fax bridge contains three cords that require connection. First, make sure the power cord is installed. Next, the device needs an Ethernet cord to the Internet source (either to the wall, a modem, router or switch). Lastly, connect the phone line cord from your fax machine to the IP Fax Adapter. We will then link the device to your account so you can begin faxing.

### Can I opt to have my documents arrive in different file formats?

Yes. You can choose from pdf and .tif (.pdf is default).

### Can I add extra log-ins to my IP Fax account?

Yes, each account has an assigned login that can be shared among multiple individuals, however there can only be one email address for the account. For each IP Fax account, one log-in is assigned and one unique email address is used. However, you may have multiple email addresses that receive notifications of sent and received faxes.

### Am I charged a usage fee for inbound faxes or outbound faxes?

Your "pool" of monthly faxes includes both your inbound and outbound faxes. If you go over your pool of included pages, we will bill you additionally per page. Rates vary based upon the plan you select.



**IP Fax Price Sheet**

**Local DID Box**

	Term	NRC	MRC Level - 1	MRC Level - 2	MRC Level - 3
Local 100: 100 Free pages, 1 mailbox included	12, 24, 36	\$ -	\$ 13.99	\$ 11.99	\$ 9.99
Local 250: 250 Free Pages, 1 mailbox included	12, 24, 36	\$ -	\$ 23.99	\$ 18.99	\$ 15.99
Local 750: 750 Free Pages, 2 mailboxes included	12, 24, 36	\$ -	\$ 79.99	\$ 63.99	\$ 52.99

**Toll Free Box**

100 Free Pages, 1 mailbox included	12, 24, 36	\$ -	\$ 23.99	\$ 18.99	\$ 15.99
250 Free Pages, 1 mailbox included	12, 24, 36	\$ -	\$ 33.99	\$ 26.99	\$ 22.99
750 Free Pages, 2 mailboxes included	12, 24, 36	\$ -	\$ 99.99	\$ 79.99	\$ 65.99

\* Includes Toll Free Number

**CPE**

IP Fax Adapter CPE NRC	N/A	\$ 59.99	\$ -	\$ -	\$ -
IP Fax Adapter Use Adder	N/A	\$ -	\$ 24.99	\$ 19.99	\$ 16.99

**Usage Per-Page above Free pages**

			Usage Per Page Level 1	Usage Per Page Level 2	Usage Per Page Level 3
Local DID Box - Additional Pages - per page			\$ 0.12	\$ 0.10	\$ 0.08
Toll Free Box - Additional pages - per page			\$ 0.18	\$ 0.14	\$ 0.12

- \* Per page rates and counts are for inbound and outbound fax pages.
- \* MRC and Usage subject to 4.95% Deregulated Access Fee
- \* IP Connection Not Included
- \* Taxes and shipping not included in CPE price.
- \* If customer is using and IP Fax Adapter, the Fax Adder Use Adder applies.
- If customer is not using an IP Fax Adapter, the Fax Adapter Use Adder does not apply.